

Dealer Parts Return Policy for Cummins and ReCon Parts

- You can return surplus new Cummins and ReCon parts whenever you need.
- No offsetting order required.

Cummins Southern Plains will credit all acceptable new Cummins parts at current Dealer price less a 10% handling and restocking charge.

All ReCon parts will be credited at current ReCon Dealer price less a 10% handling and restocking charge plus current ReCon E&O Core Value for each re-sellable ReCon part in the original ReCon box.

If you would like to satisfy a core liability instead of receiving credit for the deposit at E&O value, make a note on your return packing slip stating which ReCon component should satisfy which liability and list the original purchasing invoice number. Contact your Customer Service Representative if you have questions.

Credits for stock returns will be issued by the Arlington Customer Service department. You may cross dock your stock returns through your local Cummins Southern Plains service branch. Cross docked shipments must be packaged for LTL shipment prior to being dropped off.

Emergency items purchased from your local Cummins Southern Plains service branch may be returned at that branch.

Arlington Contact Information:

Arlington Order Processing: 800-516-4354 or 817-640-6991

For help with in-depth parts research, select option 1.

To order parts, select option 2.

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